

March 01, 2001

RE: 2500013475240

3947 W Polk ST FL 1

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Para una explicacion de esta carta en Espanol, llame (866) 556-6003.

IMPORTANT NOTICE

Dear Customer:

Your gas bill is overdue. To maintain a good credit record, it is important to make timely payments.

The national problem of increased natural gas costs and this year's colder weather have increased gas bills for many of our customers. To help you become current with your gas bills, we are offering the following payment arrangements for you:

LEVELIZED PLUS

You will be billed for a "levelized" amount each month for twelve months, with a portion going toward your past due bills, and the remainder applied toward future bills. A down payment of ten percent of your total amount owing is required.

CURRENT PLUS

You will be billed for your current bill in full each month, plus a portion of your past due bill, for up to twelve months. A down payment of ten percent of your total amount owing is required.

BUDGET PAYMENT PLAN

If all past due balances can be paid in full, you may enroll in our Budget Payment Plan. You will be billed for a levelized installment amount each month. The installment will be adjusted periodically to account for any changes in usage. During the twelfth month, a settlement bill is issued for the difference between payments and actual usage.

FINANCIAL ASSISTANCE

For applications and requirements for the Low Income Home Energy Assistance Program (LIHEAP), contact the Community and Economic Development Association (CEDA) at (312) 456-4100.

Share the Warmth is a program designed to assist customers that are not eligible for LIHEAP. The Salvation Army administers the program. For the location of a Salvation Army office near you, call (773) 725-1100.

Sincerely,

Peoples Energy

THE TOTAL

1392 Us

Altochment XXXX



March 30, 2001

RE: 2500013475240

3947 W Polk ST FL 1

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Para una explicación de esta carta en Espanol, llame (866) 556-6003.

CONTACT US FOR PAYMENT ARRANGEMENTS

Our records indicate that your gas bill is past due. Please remember that, in order to maintain continued gas service and good credit with us, it is important to make timely payments on your gas account. To help you become current with your gas payments, we are offering the following payment options:

CURRENT PLUS

You will be billed for your current bill each month, plus a portion of your past due bill, for up to twelve months. A down payment of your total amount owing is required.

LEVELIZED PLUS

You will be billed for the same amount each month for up to twelve months, with a portion going toward your past due bills, and the remainder applied toward future bills. A down payment of your total amount owing is required.

BUDGET PAYMENT PLAN

If all past due balances can be paid in full, you may enroll in our Budget Payment Plan. You will be billed for the same installment amount each month. The installment will be adjusted periodically to account for any changes in usage. During the twelfth month, a settlement bill is issued for the difference between payments and actual usage.

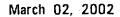
FINANCIAL ASSISTANCE

For applications and requirements for the Low Income Home Energy Assistance Program (LIHEAP), contact the Community and Economic Development Association (CEDA) at (312) 456-4100.

Call us at (866)556-6001, or visit us in person at any of our neighborhood offices listed below.

PEOPLES GAS CUSTOMER SERVICE OFFICES Monday - Friday from 8:15 AM - 5:00 PM

> 1455 N.MILWAUKEE AVENUE 401 S. STATE STREET 1920 E. 95th STREET





RE: 2-5000-1347-5240 3947 W Polk ST FL 1

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Dear Customer:

Your total account balance with Peoples Energy is presently \$712.87 and \$642.96 is past due. If you have already mailed your payment, thank you. If not, please do so as soon as possible to avoid additional late fees.

A lack of timely payments can adversely affect your credit rating and may affect your ability to obtain credit in the future. Please consider the following payment arrangement that will help you maintain good credit history.

You can enter into a payment agreement automatically by paying \$237.62, which is 1/3 of your total account balance. The remaining balance will be billed with your current bill over the next 6 months. This will place your account in good standing, and will result in positive information being sent to credit bureaus.

This offer will expire on 03-15-2002. Thank you in advance and we look forward to receipt of your payment.



May 01, 2002

RE: 2-5000-1347-5240

3947 W Polk ST FL 1

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO 1L 60624-4020

Dear Valued Customer:

Your total account balance with Peoples Energy is presently \$542.15, and \$482.56 of this amount is past due utility charges.

If you have already mailed your payment, thank you. If not, please do so as soon as possible to avoid a late fee.

Peoples Energy reports payment histories to credit bureaus. The timely payment of your bill will help you to maintain a good credit history.

Your attention to this matter would be greatly appreciated. If you have already mailed you payment, thank you.



May 31, 2002

RE: 2-5000-1347-5240 3947 W Polk ST FL 1

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Dear Customer:

Your total account balance with Peoples Energy is presently \$507.14, and \$442.15 of this amount is past due gas utility charges.

Your service is at risk of being disconnected. Disconnection of your gas service is both inconvenient and costly. If your service is disconnected, you will be required to pay your total amount due, a security deposit and a reconnection charge to restore your service.

In addition, Peoples Energy reports your payment history to credit bureaus. Your credit rating may be adversely affected for non-payment of your bill.

If you need payment assistance, please call us at 1-866-556-6001 (en Espanol 1-866-556-6003). We have several payment plan options that may be available to you:

Current Plus

You will be billed for your current bill in full each month, plus a portion of your past due bill. A down payment is required.

Levelized Plus

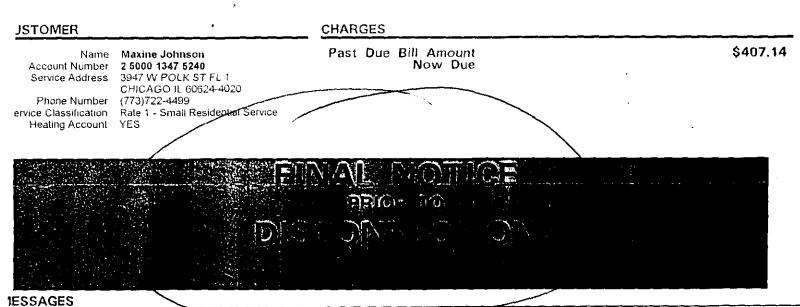
You will be billed for the same amount each month for up to twelve months, with a portion going toward your past due bills and the remainder applied toward future bills. A down payment is required.

Thank you for your attention to this matter. If you have already mailed your payment, thank you.



Customer Service: 1-866-556-6001 Spanish: 1-866-556-6003 Emergency: 1-866-556-6002

TO IMPORTANT - READ WHISHIMMEDIA TELL	Date Issued	Account Number	Amount Due
If you do not want your gas service shut off, you must pay \$407.14 before 07-08-02	06/28/02	2-5000-1347-5240	\$407.14



isconnection of service is both inconvenient and costly.

/e report payment histories to credit bureaus. Your credit rating may be adversely affected for non-payment of your bill. Should your service be disconnected, you will required to pay 100% of your bill, a security deposit and a reconnection charge of up to \$200.00.

o make payment arrangements, please call our Customer Care Center toll-free at 1-866-556-6001 (en Espanol 1-866-556-6003). Representatives are available 24 ours, Monday at 7am through Saturday at 4pm. You may also make payment arrangements at one of our neighborhood office locations listed on the back of this otice, Monday through Friday at 8:15am to 5pm.

lease refer to the back of this notice for information on Medical Certificates.

Espanol

a disconección del servicio de gas es inconveniente como costoso.

a companía reporta el historial de pagos a las oficinas del Credit Bureau. Su credito puede ser afectado negativamente por el incumplimiento del pago de su factura, i su servicio es desconectado, tendría usted que pagar el 100% de su factura, deposito, y un cargo de reconeccion de hasta \$200.00.

'ara un plan de pagos, por favor flame a nuestro telefono gratuito Servicio al Cliente 1-866-556-6003. Nuestros representantes estan disponibles 24 horas de Lunes a figures, El Sabado de 7:00am a 4:00pm. Si nesecita visitar nuestras oficinas puede encontrar las direcciones al reverso de esta notificacion. El horario de nuestras ficinas es de Lunes a Viernes de 8:15am a 5pm.

Por favor, consulte el reverso de esta notificación para recibir información sobre certificados medicos.



Customer Service: 1-866-556-6001 Spanish: 1-866-556-6003 Emergency: 1-866-556-6002

YAWAYIMRORTANT READ THIS IMMEDIATELY IS	Date Issued	Account Number	Amount Due
If you do not want your gas service shut off, you must pay \$200.00 before 10-11-02	10/02/02	2-5000-1347-5240	\$200.00

CUSTOMER

CHARGES

Name Account Number

Maxine Johnson 2 5000 1347 5240 3947 W POLK ST FL 1

CHICAGO IL 60624-4020

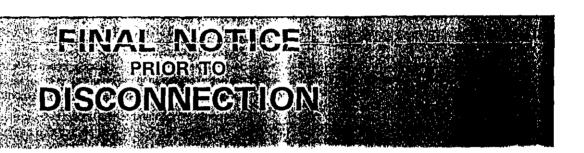
Phone Number Service Classification

Service Address

(773)722-4499 Rate 1 - Small Residential Service

Heating Account YES

Past Due Bill Amount Now Due \$200.00



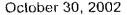
MESSAGES

We report payment histories to credit bureaus. Non-payment of your bill could adversely affect your credit rating. If service is disconnected, you will be required to pay 100% of your bill, a security deposit and a reconnection charge of up to \$200.00.

To pay by credit card, call 1-888-256-6445. To make payment arrangements, please call toll free at 1-866-556-6001. Representatives are available 24 hours, Monday through Friday, Saturday 7 a.m. to 4 p.m. Payments can also be received at our neighborhood locations, Monday through Friday 8:15 a.m. to 5 p.m.

La compania reporta el historial de pagos a las oficinas del Credit Bureau. Su credito puede ser afectado negativamente por el incumplimiento del pago de su factura. Si su servicio es desconectado, tendria usted que pagar el 100% de su factura, deposito, y un cargo de reconexión de hasta \$200.00.

Para pagar con targeta de credito, llame al 1-888-256-6445. Para un plan de pagos, por favor llame a nuestro (elefono gratuito al 1-866-556-6003. Nuestros representantes estan disponibles 24 horas de Lunes a Viernes, el Sabado de 7 a.m. a 4 p.m. Pagos pueden ser realizados en nuestras oficinas del Servicio al Cliente. El horario es de Lunes a Viernes de 8:15 a.m. a 5 p.m.





RE: 2-5000-1347-5240 3947 W Polk ST FL 1

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

YOUR GAS SERVICE IS SCHEDULED FOR DISCONNECTION

Disconnection is both inconvenient and costly. Should your service be disconnected, you will be required to pay 100% of your bill, a security deposit, and a reconnection charge of \$243.54 if service is disconnected by excavating, \$48.71 if disconnected at the service valve, or \$97.42 if your meter is removed.

In addition, Peoples Energy reports your payment history to credit bureaus. Your credit rating may be adversely affected by non-payment of your bill.

To avoid interruption of gas service, please pay your outstanding balance or make payment arrangements immediately. You can pay by credit card by calling 1-888-256-6445. You can also pay your bill in one of our offices located at 401 S. State Street, 1455 N. Milwaukee Avenue and 1920 E. 95th Street.

If the past due amount has been paid, please disregard this letter.



Customer Service: 1-866-556-6001 Spanish: 1-866-556-6003 Emergency: 1-866-556-6002

UNIDER YANG PREADSTHIS INMEDIANG AND	Date Issued	Account Number	Amount Due
If you do not want your gas service shut off, you must pay \$200.00 before 05~05-03	04/25/03	2-5000-1347-5240	\$200.00

CUSTOMER

CHARGES

Name Account Number Service Address

Maxine Johnson 2 5000 1347 5240 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Phone Number Service Classification Heating Account (773)722-4499 Rate 1 - Small Residential Service YES

Past Due Bill Amount Now Due

\$200.00



YOU MUST MAKE ARRANGEMENTS TO PAY THE TOTAL AMOUNT DUE IMMEDIATELY TO AVOID LOSS OF GAS SERVICE.

- We have reported your payment history to a credit bureau and your credit rating will be adversely affected.
- Failure to pay may result in referral to a collection agency.
- If service is disconnected, you will be required to pay 100% of your account balance, a security deposit and a reconnection charge of up to \$245.

fou may be able to make arrangements for extended payments to avoid disconnection by calling us toll free at 1-866-556-6001. Representatives are available vion-Fri, 24-hours per day and Sat from 7am-4pm. To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 fee per \$400 transaction will apply. Payments can also be received at one of our neighborhood locations listed on the back of this statement.

Debe hacer arreglos para pagar el saldo total de su cuenta inmediatamente y así evitar la desconexión de su servicio de gas.

- Hemos enviado su historial de pago a una oficina de crédito y su crédito será afectado negativamente.
- El no pagar el saldo de su cuenta puede resultar en que su cuenta sea remitida a una agencia de cobranza.
- Si su servicio de gas es desconectado por falta de pago, usted tendrá que pagar 100% del saldo pendiente en su cuenta, un depósito de seguridad y un cargo por reconexión hasta de \$245.

lame al teléfono gratuito 1-866-556-6003 para saber si podria pagar a plazos el saldo de su cuenta y asi evitar desconexión de su servicio de gas. Nuestros epresentantes están disponibles 24 hr al día, de lunes a viernes, y de 7am-4pm los sábados. Si desea pagar su factura con una tarjeta de crédito, simplemente lame al 1-888-256-6445. Se le cobrarán \$4.95 por cada transacción de \$400. También puede hacer pagos en una de nuestras oficinas locales lista de direcciones al dorso de este informe.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

Account Number: 2-5000-1347-5240

Service is subject to being discontinued on or after 05-05-03 because you owe \$200.00

&Hallandhadalahlallandıllanlalladıl MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Amount	Paid	\$
If paying by	mail, please allow 5 days for delivery.	

PEOPLES GAS CHICAGO IL 60687-0001 432500013475240000020000002000000000





Customer Service: 1-866-556-6001 Spanish: 1-866-556-6003 Emergency: 1-866-556-6002

MIDORIANT AREADTHIS IMMEDIATELY II	Date Issued	ु Account Number	Amount Due
If you do not want your gas service shut off, you must pay \$200.00 before 07-07-03	06/25/03	2-5000-1347-5240	\$200.00

STOMER

CHARGES

Name Account Number

Maxine Johnson 2 5000 1347 5240

3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Phone Number rvice Classification Heating Account

Service Address

(773)826-3842

Rate 1 - Small Residential Service

Past Due Bill Amount

I MUST MAKE ARRANGEMENTS TO PAY THE TOTAL AMOUNT DUE <u>IMMEDIATEL</u>Y TO AVOID LOSS OF GAS SERVICE.

Ve have reported your payment history to a credit bureau and your credit rating will be adversely affected. ailure to pay will result in referral to a collection agency.

service is disconnected, you will be required to pay 100% of your account balance, a security deposit and a reconnection charge of up to \$245.

may be able to make arrangements for extended payments to avoid disconnection by calling us toll free at 1-866-556-6001. Representatives are available Fri, 24-hours per day and Sat from 7am-4pm. To pay your gas bill by credit card, simply call 1-888-256-6445. A \$4.95 fee per \$400 transaction will apply. nents can also be received at one of our neighborhood locations listed on the back of this statement.

: hacer arreglos para pagar el saldo total de su cuenta inmediatamente y así evitar la desconexión de su servicio de gas.

emos enviado su historial de pago a una oficina de crédito y su crédito será afectado negativamente. l no pagar el saldo de su cuenta resultará en que su cuenta sea remitida a una agencia de cobranza.

i su servicio de gas es desconectado por falta de pago, usted tendrá que pagar 100% del saldo pendiente en su cuenta, un depósito de seguridad un cargo por reconexión hasta de \$245.

e al teléfono gratuito 1-866-556-6003 para saber si podria pagar a plazos el saldo de su cuenta y así evitar desconexión de su servicio de gas. Nuestros sentantes están disponibles 24 hr at día, de lunes a viernes, y de 7am-4pm los sábados. Si desea pagar su factura con una tarjeta de crédito, simplemente al 1-888-256-6445. Se le cobrarán \$4.95 por cada transacción de \$400. También puede hacer pagos en una de nuestras oficinas locales lista de direcciones so de este informe.

sturn this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is ovided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name ficensed to Peoples Gas.

AYMENT COUPON

ccount Number: 2-5000-1347-5240

Service is subject to being discontinued on or after 07-07-03 because you owe \$200.00

MAXINE JOHNSON 3947 W POLK ST FL 1 CHICAGO IL 60624-4020

Amount Paid	\$
If paying by mail_please allow 5 days for delivery.	

\$200.00

PEOPLES GAS CHICAGO IL 60687-0001 43250001347524000002000000200000000